

**What do the lock lights indicate?**

A normal keycard will produce the following lights when used in a lock.

**GREEN LIGHT**

**Flashing Green (12 times)**

Indicates a correct keycard was used and will allow entry.

**YELLOW LIGHT**

**Flashing Yellow (12 times)**

Indicates a correct keycard was used but the dead bolt is thrown, or the privacy button / switch is set.

**Fast Flashing Yellow (Eight times)**

Indicates a correct keycard was used but was not allowed entry because one of the following conditions:

- The door is electronically locked.
- The keycard (guest level) is inhibited.
- The keycard (any level) is expired.
- The keycard (master) is being used out of the assigned shift time or on an invalid day of the week.

**Two Yellow Flashes**

The keycard is not mastered into the lock.

**One Yellow Flash**

Indicates the lock is not programmed.

**One Yellow before Green or Yellow**

Indicates that a master keycard is about to expire.

**RED LIGHT**

**Alternately Flashing Red Light**

Indicates the batteries in the lock are low.

**Simultaneously flashing red light**

Indicates the clock in the lock needs to be reset.

**Red Flash (1 or 2 times)**

- *When a keycard is inserted and removed:*  
Indicates the keycard was used improperly (upside down or backwards or not removed) or that the keycard does not have a code on it.
- *When no keycard is inserted and removed:*  
Indicates that the key switch is stuck.

**YELLOW AND RED LIGHTS**

**Yellow and red flashes (2 times)**

The lock could not read the keycard's information.

**NO LIGHTS**

- Keycard shutdown is in effect.
- Key switch is broken.
- Lock batteries are dead.